Michal Mędrala graduated with a Master's degree in Electronics and Telecommunications, specializing in Telecommunications Networks, from the AGH University of Science and Technology in Cracow in 2006. Already during his studies he started working for the Polish telecommunications operator Era GSM, where he gained experience and knowledge in the field of maintenance, planning and optimization of telecommunications networks. In 2008, he completed postgraduate studies at the University of Economics with a major in European Managerial Studies. In 2009, he began working with Comarch S.A. on a major transformation project for EPLUS in Germany. Over the past 15 years, he has held many important roles in the company's Telco sector such as chief telecom network expert, telecom solutions architect, consultant, product manager, head of product management. For the last 7 years, he has managed the consulting and pre-sales department of Comarch OSS solutions, supporting the management of telecommunications networks of the largest network providers around the world, including Telefonica, Orange, Vodafone, du, KDDI, NTT and others. Over the past 10 years, he has been instrumental in the development of Comarch's solutions for the telecommunications sector, which is now one of the leading applications for managing telecommunications networks.