



Recommendation Letter

To whom it may concern,

This letter is to confirm that Comarch has been providing technical support to LIVELO since October/2014 regarding the Comarch Loyalty Management solution (CLM).

The cooperation has been very successful and satisfying from LIVELO's point of view. The quality of deliverables has always been of the highest quality and fully aligned with requested specifications. The valuable "can-do" attitude along with full professionalism, openness and ability to work in a multi-nationally distributed team is a great contribution to our continuous product development activities. Comarch is also appreciated for their proactivity and willingness to continually improve the processes and help in increasing the agility of the systems.

Comarch is a valuable partner and I can strongly recommend it for projects related to Loyalty programs.

Felipe Pontieri
Chief Technology Officer
LIVELO, Brazil





TECHNICAL CAPABILITY CERTIFICATION

LIVELO S.A., a Brazilian company, established in Alameda Xingu, 512 1st floor– Alphaville – Barueri/SP/Brazil, attests that COMARCH S.A. provided excellence in implementation and maintenance of the below listed software modules, according to all contractual conditions, with total duration of 51 months, counting from August 11th 2015, without incidence of any contractual penalties during the duration of the established contract between both companies.

Date of Project Start: 29/10/2014

Implemented Solution: Comarch Loyalty Management and related modules.

The contract with LIVELO describes the delivery, implementation and maintenance of the following software modules:

- **Comarch Loyalty Management and related Modules**
 - CRM system to manage loyalty programs
 - Lifetime License and monthly support & maintenance contract

Details of the Project:

We attest that the referred software modules, professional services of implementation and support have been very satisfactory to the needs of LIVELO. There are no conditions or situations that happened so far that could disavow COMARCH's quality or suitability until the present date.

Barueri, July 31st, 2018.

Felipe Pontieri

Chief Technology Officer

